

### Welcome to Växjö municipality

In this leaflet, you can read more about how preschool and school work, which meeting places and associations there are in the municipality and important telephone numbers that may be useful for you.

#### Preschool and school

Children and young people who have a residence permit with temporary protection have the same right to education in Sweden as asylum-seeking children and young people. This means that if you want, you have the right to education in:

- preschool
- · preschool class
- · primary school
- primary school
- after-school care
- upper secondary school and special upper secondary school if they start their education before the age of 18

#### Contact the Language and Competence Centre, (SKC)

Children and young people aged 1-18 who have arrived in Sweden and need school or pre-school services are welcome to contact the Language and Competence Centre, (SKC). Here you can get help and support in getting your children into preschool or school.

SKC is located at Storgatan 52B in Växjö and there is also access to interpreters.

Children and their guardians must bring identification documents with them when they visit. If you are a refugee, you will also need to bring your file number as proof that you have been registered with the Migration Agency. It is important that the guardian or



legal representative is always present at the registration visit. You can also contact SKC by phone 0470-439 86 or e-mail skc@vaxjo.se

# If you are under 18 years old and come to Sweden without parents or another adult

If you are under 18 and come to Sweden without your parents, or another adult who has taken over parental responsibility for you, you are considered an unaccompanied minor. In this case, the municipality, together with the Migration Agency and other authorities, is responsible for taking care of you

Depending on your particular needs, you may be placed in either an HVB (Home for Care or Accommodation) or a family home.

#### Good man

Children who do not have their legal guardian in Sweden are assigned a guardian. The task of the guardian is to represent the child in the place of the guardian and in contact with social services, schools and the Migration Agency. The guardian ensures that the child receives what is needed and to which the child is entitled during his or her stay in Sweden.

You can reach the municipality's guardianship service by phone 0470-410 00 or e-mail overformyndarnamnden@vaxjo.se.

#### Accommodation - family homes and HVB

The municipality makes an assessment of the most suitable accommodation. We base our decision on:

- your needs,
- your age,
- your development,
- your personal circumstances.

**Family homes** are mainly for children under 15. Living in a family home means that you live as a member of a family. In the family home, you will be provided with food, bed and



clothing. You should feel safe there and be part of the family. The family home will take responsibility for your school, leisure time, health and your contacts with the authorities. If you live in a family home, you will have a social worker who will meet you regularly to talk about your situation and other matters.

Family homes come from a variety of backgrounds and may consist of one or two adults. Sometimes, there are biological children in the families. Family homes can be in the city or in the countryside. All family homes are assessed before they are approved. This is to make it as safe and good as possible for you as a child

In an **HVB home**, you live with other young people. You will have your own room and food. There are staff in the home around the clock. Staff are there to help and support you.

If you are going to live in an HVB home, you will be invited to an information session with an interpreter to find out more about what it entails.

#### **Associations**

Do you practice any sport and want to continue doing so in Växjö? In Växjö municipality, there are a large number of sports clubs where it is possible to participate and train both for adults, children and young people. Contact Växjö municipality's association service by e-mail foreningsservice@vaxjo.se or by phone 0470-410 00 and you will be put in touch with the right association.

#### **Activities and meeting places**

On the website kronobergtillsammans.se/integration you will find information about activities, meeting places and courses.



#### For children and young people

There are many activities, both sports and culture for children and young people in Växjö municipality. Many of them are free of charge. Contact Växjö municipality at foreningsservice@vaxjo.se for more information.

#### Contact Växjö municipality

Växjö municipality's contact centre is your gateway to guidance and information about the municipality's services.

Opening hours: Monday - Friday, weekdays, 7.30-16.30

**Telephone**: 0470-410 00

**Visiting address**: Norra Järnvägsgatan 7 in Växjö.

**E-mail**: info@vaxjo.se

#### Citizens' office in Araby

At the Citizens' Office, you can get information and answers to everyday questions such as pre-school, school, social services and care for the elderly.

If you are new to Sweden, you can get help with information and advice in Arabic, Dari, English, Persian, Somali, Swedish and Tigrinya.

Since the State Service Office is located at the Citizens' Office, you can also get answers to questions and help with services from Arbetsförmedlingen (Swedish Public Employment Service), Försäkringskassan (Social Insurance Agency), Pensionsmyndigheten (Swedish Pensions Agency) and Skatteverket (Swedish Tax Agency).

Visiting address: Hjalmar Petris väg 4 in Växjö

**Opening hours**: Monday, 9.00-16.00, closed for lunch 11.30-13.00

Tuesday, 13.00-19.00

Wednesday, 9.00-16.00, closed for lunch 11.30-13.00

Thursday, 9.00-16.00, closed for lunch 11.30-13.00

Friday, 9.00-13.00



#### If you fall ill

#### 1177.se - online advice

At 1177.se you will find information about illnesses and symptoms and what you can do yourself. The information is available in several languages

#### 1177 - advice by phone

You can call 1177, 24 hours a day, to speak to a nurse. The nurse speaks Swedish and English.

#### Health centre

At the health centre, you seek care when you are ill or have a problem and need to see a doctor. A health centre is open during the day on weekdays. Call the health centre to make an appointment. You can find the health centres on 1177.se

## The emergency medical centre - if you fall ill in the evenings and at weekends

When the health centre is closed but you are too ill to wait until it reopens, you can go to the on-call centre.

#### Växjö Emergency Medical Centre

Opening hours: Monday-Friday, 17.00-21.00, Saturday-Sunday, 8.00-21.00

Call to make an appointment: 0470-58 78 00

Address: Södra Järnvägsgatan 22, Växjö.

#### Emergency department - if you become seriously ill

The Emergency Department takes care of acute patients. You should seek care if you have an accident or sudden serious illness. The emergency department is open 24 hours a day.

- Växjö Emergency Department, address: Södra Esplanaden 2 A, Växjö
- Psychiatric emergency department, call to make an appointment: 0470-58 61 00, address: JF Liedholms väg 7, Växjö



#### Children's clinic - for children under 18

The Children's Clinic is open around the clock and receives seriously ill children. Call to make an appointment and get directions, telephone  $0470-58\ 83\ 00$ 

#### Call 112 - in an emergency

Call 112 in case of an emergency. An ambulance will come if necessary.